

COMPANY PROFILE



ABOUT US

Riley Falcon Security Limited is one of the largest and well-established security companies in Kenya. We have been in the security industry in Kenya since 1987. We pride our self in delivering customer solutions. Our products are custom made and are synonymous with quality and value.



VISION

To be the leading security company in Kenya

MISSION

Deliver Superior products, excellent service, ensure rewarding careers for employees, enhanced shareholder value and contribute positively to the community

CORE VALUES

- **Entrepreneurship**-Commitment to delivering innovative solutions
- **Integrity**- Doing the right thing all the time and adhering to the highest ethical standards of honesty and transparency
- **Stewardship**- Dedication to efficient and effective use of resources
- **Professionalism**- Developing staff to perform their work with expertise dedication and care
- **Teamwork**-Promoting teamwork and passion for work through clear communication

KEY PRODUCTS & SERVICES

Guarding

Riley Falcon has established a well-defined recruitment, training and development policy that ensures only the best guards are employed.

Benefits

- Highly Motivated guards
- Disciplined guards
- Pro-active supervisors
- Excellent public relations



Trained Dogs and Dog Handlers

Trained dogs are an integral part of our security services. Our Kennel is run by a professional dog trainer assisted by a dog master and several kennel attendants. At the kennel, the breeding of quality guard dogs is done giving us an excellent stock of current and future dogs.



Courier Services

We offer fast, reliable and efficient services to any part of the country. Our products provide value for money and are competitively priced. We provide various Courier products including;

- Same day delivery
- Overnight delivery
- Bulk consignments
- Door-door delivery
- Messengerial services

Overnight Service

Riley overnight service is available to those who wish to send consignments from one city or town to another.

You will have peace of mind knowing that your parcel gets to its destination on time and in one piece.

Bulk Consignment

If you have bulk items to send to different parts of the country Riley Courier is the ultimate courier solution.

Our strategic branch network allows us to reach every part of the country easily, making us the premier Courier company in Kenya. We have branches in Mombasa, Nairobi, Nakuru, Eldoret, Kisumu, Embu and agencies in major towns in Kenya.

Door to Door Service

Riley Door to door service caters for those customers who do not have the time to visit our branches. Our courier experts will pick and drop your consignments at your doorstep.

Same day delivery

Riley same day service offers an easy and convenient way to deliver your consignment within the same city or town.



Cash Carrying Service

Our cash-in-transit services provide the convenience to customers who wish to transport cash between locations, efficiently and at very competitive rates.

We use the latest radio technology and back-up systems to ensure reliable 24 hour service. Our vehicles are uniquely designed to provide extra security for your cash and security personnel.

Some of our Services include;

- Cash-In-Transit
- Pick and Drop services
- Bank and support services
- Storage facilities



Alarm Back-up

Riley alarm back-up system offer the highest level of reliability as the transmitter systems installed carry out a self-test every 24 hours and report the results to the central system in our control room. The technical design of the transmitters offer zoning and other advanced features providing the backup crew with information relating to the areas of attack, progression of an intrusion and condition of security personnel on the ground.

We provide three different types of alarm back-up services; Standard, Prestige and Premium each designed to cater for the specific needs of individual customers.



Riley Videofied -XT

This is a wireless battery operated hybrid alarm system designed for residential, small business and commercial security applications.

Riley Videofied-XT provides integrated video verification over GPRS and has programmable input units and outputs.

Features

- Video Verification - video resolution of 320 x 240 pixels
- Up to 25 Wireless zones/devices
- Mapping feature to trigger video recording upon activation of a programmable input
- 2 dedicated on-board connectors to extend the 3G coverage and the radio coverage
- 4 Areas with 2 special arming mode and partitions

Benefits

- Can be easily integrated to existing alarm systems
- Virtual Keypad arming and disarming from Smartphone
- Power the system by Power Supply + Battery Backup or standalone battery (up to 4 years)



Riley Biosence III

Riley Biosence III system is a fingerprint detection system which is suitable for attendance management in offices.

Features

- Access Control/ Attendance Management two in one
- Web Server Management comes with Software package
- Equipment designed for outdoor application
- IP Camera can be integrated in order to allow live monitoring when users press

Benefits

- Monitoring attendance at work even when you are away
- Has an IP camera that monitors users
- Able to give an audit trail on how many hours worked, reporting time, when on leave etc



Riley Auto Dialer

This is a GSM voice auto dialer that sends signals via GSM networks. It can also be used as an alarm in small applications.

It can be used indoors or outdoors and has an inbuilt infrared alarm system.

We offer two types of auto dialers:

- **GSM Voice&SMS Auto dialer JC999**
- **GSM Voice&SMS Auto dialer JC818**



JC 818

Features

- Large LCD display, integrated keypad, human-friendly programming
- Three output to turn on/off other equipment such as home electronics
- Alarm delay: 0.5s and 30s optional
- 10s updateable voice messages for each zone
- Programmable zone characteristics (24hr zone or arm/disarmed zone)
- High capability battery, standby time more than 48hrs

Benefits

- Regularly checks SIM card balance and report to user
- Arm/disarm password and programming password can be set independently
- It enables two-way communication between the client and the control room
- Remote Arm/disarm by phone and arm/disarm on keypad
- Allows for one SMS which can be updated for each zone, totaling. Short message can be updated

JC 999

Features

- Large LCD display, integrated keypad, human-friendly programming
- Support 12 alarm receiving numbers
- Alarm delay: 0.5s and 30s optional
- Can stop all alarm call on phone, to avoid trouble by fault alarm
- 20s changeable voice message
- Programmable zone characteristics (24hr or arm/disarmed zone)
- Supports password reset
- High capability rechargeable Lithium battery, standby time more than 48hrs

Benefits

- Arm/disarm password and programming password can be set independently

- Remote management using phone call, SMS arm/disarm or arm/disarm on keypad
- Sends signals via SMS to the owner's number describing the affected area



Riley GTX Transmitter

Riley GTX transmitter is designed to send signal over GPRS in the form of contact ID. The GTX Transmitter works with any control panel and does not operate on a standalone basis for purposes of signal transmission.

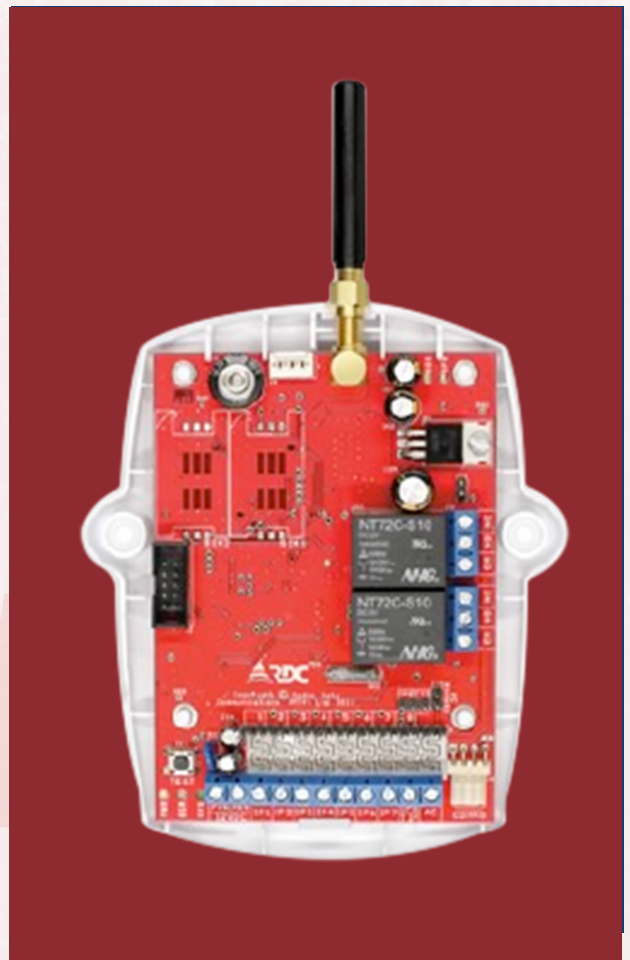
Features

- Has 8 inputs
- Auto test signals are sent from the device daily to show that system is alive
- Battery status notification is in built
- It has vibration sensor which will send alarm in case of tamper
- It has two onboard relays that can be switched off or on via SMS using the currently active sim card in dual sim units

Benefits

- Very fast signal transmission through GPRS
- Transmits data in the form of contact ID
- Sends opening and closing signals
- It can be programmed remotely over the web
- It supports dual SIM for swapping in case one fails to transmit signals

JC999



CCTV Systems

Riley Falcon provides fully integrated security solutions such as CCTV's that can easily be managed from a single platform. We protect everything from small offices and schools to large multi-national organizations and high security government facilities. We have the capability to offer a wide range of products from traditional cameras to digital recording and remote surveillance.

Electric Fencing

Our State of the art fences provide a first-line deterrent and earliest detection of an intrusion for our customers and have a life expectancy of up to 10 years. The energizers can incorporate solar power sources in line with the prevailing power situation in the country.



Riley Car Track System

Riley car track system is a web based application software that tracks vehicle movements.



Benefits

- Shows the vehicle location at any given time
- Shows the plan routes for the vehicle. If it goes off route a signal will be sent automatically to the control room
- Shows the fuel usage of the vehicle and the distance it has covered on a specific day
- Shows the speed at which the vehicle is moving at any given time
- Can show the temperature of the vehicle as it moves
- It has an SMS application which is capable of doing the following; Sending and receiving SMS from and to the driver, object location request and SMS predefined commands sending
- Capable of providing reports of the vehicle movement and the history reports

Automatic Intruder Alarms

We install various types of electronic alarm systems including intruder and radio alarms. We specialize in systems that incorporate cost effectiveness and the latest technology when it comes to monitoring our customer's sites. We provide residential panic systems, automatic systems, commercial panic systems and more.



Features

- GPS/GLONASS and I/O data acquisition
- Real Time tracking
- Smart algorithm of data acquisition (time, distance, angle, ignition and event based)
- Sending acquired data via GPRS (TCP/IP and UDP/IP protocols)
- Smart algorithm of GPRS connections (GPRS traffic saving)
- Operating in roaming networks (preferred GSM providers list)
- Events on I/O detection and sending via GPRS or SMS
- Scheduled 24 coordinates SMS sending
- 5 geofence zones (rectangular or circle)
- Deep Sleep mode (saving vehicle's accumulator)
- FOTA (firmware updating via GPRS)
- Motion sensor
- Small and easy to mount case
- Roaming dependant operation (GPRS traffic saving in roaming zones)
- Operation mode presets
- Advance over speeding detection
- Driver identification (1-Wire® iButton ID key)



Access Control System

We have access control solutions for all customer needs from simple card-to-open systems, comprehensive reporting to live real-time monitoring. The system can also combine asset tracking to prevent loss of electronic equipment (e.g. Laptop computers) from premises.

Benefits

- Lock doors at programmed times
- Time and attendance for payroll
- Report time and date of employee access
- Restrict employees out of certain areas

Business Premises Protection

For protection of business premises, we undertake thorough searches using the latest technology, eg,

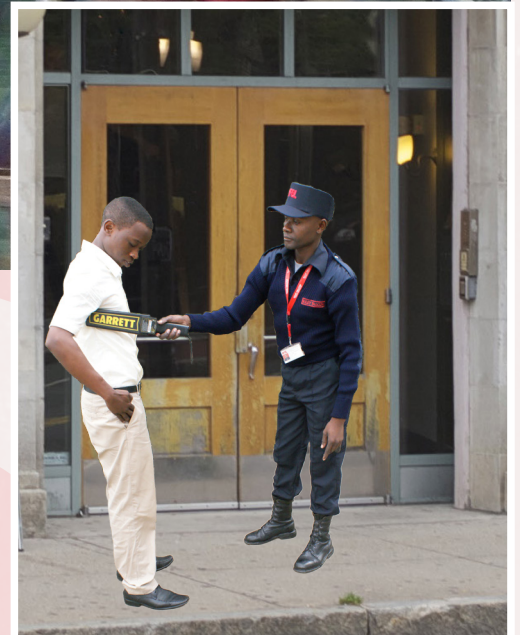
- Walk through metal detectors,
- Handheld metal detectors; and
- Undersearch mirrors.

Walk through
metal detector



Undersearch mirror

Handheld
metal
detector



VIP Protection

This is a service provided to important individuals who by virtue of rank or status can afford privileged handling from a safety and security perspective. The VIP service helps one avoid unwanted attention. VIPs have different tastes, requirements and sensitivities that will determine their service requirements. Riley provides the following VIP services:

1. Close Protection Officer

- Armed or unarmed
- Unarmed combat training

2. Security Driver

- Defensive driving
- Trained in security driving
- First aid certified

3. Police Escort

- Uniformed or plain cloth
- Armed

4. Situation Reports

- Written security situation reports for the locals to be visited
- Report in advance of visit
- Report at the beginning of day

5. Itinerary Planning

- Planned itinerary in advance



6. Airport Meet & Greet

- Photo identification in advance of CPOs, safety drivers, vehicle makes and registration
- Sign Board
- Uniformed personnel
- Meet at aircraft entrance
- Customs and immigration clearance assistance
- VIP lounge
- The reverse on departure

7. Vehicle embarkation and disembarkation procedures

- Surveillance of the environment pre embarkation
- Door opening and ordered vehicle embarkation
- Convoy movement plan
- At points of departure and at points of arrival

8. Vehicles

- Armored or soft-skin
- Four wheel drive
- Branded or unmarked
- Police traffic clearing vehicle
- Incognito

9. Advance Route Planning

- Identification of potential pinch points
- Identification of alternative routes

10. Reservations

- Airline reservations
- Confirmation of airline reservations
- Hotel reservations
- Confirmation of hotel reservations

Anti – Terrorism

Riley specializes in anti-terrorism training that enhances trainees knowledge on causes of terrorism, types of terrorism and corrective and preventive measures one can adopt in a terrorist attack. Topics we cover in this area include:

- Introduction to terrorism
- Causes of terrorism
- Types of terrorism
- Common methodologies used by terrorists
- Terror threat calls and checklists
- Preventive measures



Training Services

First Aid

This is the initial assistance given to a casualty who is suddenly taken ill or is injured, using readily available materials before handing them over to more qualified medical personnel or taking to hospital.

A simple First Aid procedure may go a long way in saving a life, limiting a condition from becoming worse and promoting a casualty's recovery.

Riley offers first aid training in the following areas:

- Incident management
- Casualty management
- Unconscious casualty management
- Cardio-pulmonary Resuscitation (CPR)
- Wounds and Bleeding
- Injuries to Bones muscles and soft tissue
- Extremes of Temperature



Disaster Management

Adequate preparation and training in disaster management is an area we specialize in. Riley disaster management focuses on activities that would minimize losses arising out of disasters including incident command systems, evacuation, emergency drills and after action reviews.

Weapons of Mass Destruction

In this training, our customers are familiarised with commonly used weapons of mass destruction e.g. Hand-held grenade, Rocket – propelled grenades, Improvised Explosive Devices (IEDs), Hand guns, Car bombs, Conducting searches (body and vehicle) and action on detection of weapons.





Fire Fighting

Most disasters end up in fire. This is especially so when buildings and explosives are involved. Kitchens are potential fire hazards especially in restaurants and hotels since there are Liquid Petroleum Gases (LPGs) and different oils for cooking. We sensitize our customers on how to suppress and escape from fire which may cause unnecessary fatalities and damages.

Key topics include; Introduction to fire, types of fires, fire extinguishers (including blankets, and fire buckets), How to suppress fire, Fire Evacuation Procedures, Fire Drills and Fire Equipment Inspections

Events Management

Riley Falcon provides security management during events. This involves formulating and implementing security strategies eg protection of delegates, guests, service providers, service providers, sponsors, media, goods and yourself from unforeseen circumstances. We lay special focus on:

- Event safety and Security
- Crowd management
- Parking and traffic management
- Ushering
- Ticketing and Cash Collection
- Fire Engine and Ambulance with paramedics



Head Office

Riley House,
Tom Mboya Road, Milimani
P.O.Box 876 40123, Kisumu
Tel: 057 2021380/63, 0722 204867,
0733622211, 0703505787, 0703505475
Email: info@rileyfalcon.co.ke
Website: www.rileyfalcon.co.ke

Branches

Nairobi

Riley House, 37 Masaba Road, Lower hill
P.O.Box 56152-0200 Nairobi
Tel: 020 2518906/7, 0722 716581/ 0733 617817
Email: info@riley.co.ke
Website: www.rileyservices.co.ke

Kitengela

Africa House, 2nd Floor
Magadi Road
Tel: 0753 333602
Email: info@riley.co.ke

Mombasa Office

Off Link Road, Nyali
Tel: 020 2408269, 0722118150
Email: info@riley.co.ke

Nakuru Office

Riley House, Section 58,
Oginga Odinga Avenue
Tel: 051 2216458, 0731 370775
Email: nakuru@rileyfalcon.co.ke

Eldoret Office

West indies Estate, Behind Sameer Firestone
Tel: (020) 352 8899
Email: info@rileyfalcon.co.ke

Siaya Office:

Mwalimu Plaza, Ground Floor
Opp. NSSF building
Tel. 0723 591 175

Embu Office:

Neema Enterprises House
Kumbu Kumbu/Mama Ngina Road
Tel. 0721 311 182, 0753 289 007

Kisii Office: 0712 933 369

Nyeri Office: 0722 483 620

